Handling of postal articles by P. & T. Department

140. DR. MOHD. HASHIM KIDWAI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the number of registered and insured letters and parcels and money orders handled by the Postal Department in the country along with their value during the years 1984-85, 1985-86 and 1986-87; and

(b) the number of complaints received against the non-delivery or delayed delivery of registered letters, insured letters, parcels and money orders during these years along with the value of these letters, parcels and money orders?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI SONTOSH MOHAN DEV): (a):

(in lakh)

	1984-85	1985-86
Registered letters	2535.31	2537.40
Insured letters	65.83	71.19
Registered Parcels	299.84	306.78
Insured parcels	28.06	24.33
Money Orders		
Number	1288	1267
Value (Rs.)	1801.0	2018.5

NOTE:—The statistical information for a particular year becomes available six months after the end of the year. The information for 1986-87 is likely to be available in September, 1987. Information regarding the value of registered letters, insured letters, registered parcels and insured parcels are not maintained.

(b) A statement showing the number of complaints received against non-delivery and delayed delivery of Registered letters insured letters, parcels and money orders during the years 1984-85, 1985-86 and 1986-87 (upto 31.12.1986) is appended. [*See* Appendix CXLII, Annexure No. 6]

In as much as the disposal of complaints in the Department of Posts is service oriented and not value oriented and in as much as the full intrinsic value of registered (including insured) letters and parcels need not be disclosed by the sender (except in the case of bullion or currency notes), the information regarding the value is not available in caes of delayed delivery or non-delivery.

Ticketless travelling in railway trains

141. DR. MOHD. HASHIM KIDWAI: Will the Minister of RAILWAYS be pleased to state:

(a) the total number of passengers caught tarvelling without tickets durnig the last financial year, Zone-wise;

(b) the total amount realised by raliways from ticketless travellers during the same period; and

(c) the number of persons convicted on this account during the same year, zone-wise?

THE MINISTER OF STATE OF THE MINISTRY OF RAILWAYS (SHRI MADHAVRAO SCINDIA): (a) to (c) The details for the year